



Terms and Conditions for Accommodation Agreements

Scope of Applications

Article 1

1. This document ("Terms and Conditions") describes the terms of accommodation agreements and related agreements (collectively "Accommodation Agreements") concluded between UNO HOTEL ("Hotel") and its guests ("Guests"). Any items not stipulated in this Terms and Conditions shall be determined according to the laws of Japan or generally established custom.
2. Notwithstanding the above, in cases where the Hotel accepts a special agreement, insofar as such special agreement does not violate the laws of Japan or generally established custom, such special agreement shall have precedence over this Terms and Conditions.
3. Words importing the singular include the plural and vice versa.

Requesting an Accommodation Agreement

Article 2

1. When Guests request to enter into Accommodation Agreements with the Hotel, Guests will provide the Hotel with the following information.
 - (1) Names and contact information of Guests
 - (2) Dates of stay and estimated time of arrival
 - (3) Accommodation fee (normally the basic accommodation fee as specified in cancellation policy)
 - (4) Other items as specified by the Hotel
2. If Guests wish to extend their stay beyond the dates specified in Paragraph 1 (2) above and have requested during their stay, the Hotel will process such request as an offer for new Accommodation Agreements at the time such request is made.

Effective Date of Accommodation Agreements

Article 3

1. Accommodation Agreements become effective when the Hotel approves the request described in Article 2 above. However, this will not apply if it is proved that the Hotel did not approve the request.
2. When Accommodation Agreements become effective as described in Paragraph 1 above, Guests, by the payment method Hotel specifies, shall pay the Hotel an amount not exceeding the basic accommodation fee for the requested dates of stay by the date Hotel specifies.
3. Firstly, the request fee described in Paragraph 2 above will be applied to final accommodation fee that Guests are required to pay. Secondly, in the event of any of the conditions described in Articles 7 and 19 below, such request fee will be applied to cancellation fee and then to compensation. Thirdly, if there is any balance remaining, it will be returned to Guests' credit card when Guests made payments by credit card and to bank accounts that Guests designate when Guests made payments by other means.
4. If Guests do not pay the request fee described and as stipulated in Paragraph 2 above, by the payment due date specified by the Hotel, their reservation becomes immediately null and void, provided that the Hotel has notified them of the payment due date in advance.

Special Agreements in Which Payment of the Request Fee is Not Required

Article 4

1. Notwithstanding Article 3 Paragraph 2 above, after entering Accommodation Agreements, the Hotel may in some cases offer a special agreement in which payment of the request fee will not be required.
2. If the Hotel did not request payment of the request fee described in Article 3 Paragraph 2 above when accepting the request for Accommodation Agreements, or did not specify a payment due date, Accommodation Agreements will be treated as a special agreement as described in Paragraph 1 above.

Prohibitions

Article 5

1. Guests will not let others stay at the Hotel, assign or resale Accommodation Agreements, or let others use Hotel's facilities for Guests only without the Hotel's prior written consent.
2. Before the date of stay, the Hotel may contact Guests through the contact information provided based on Article 2 Paragraph 1 above for confirmation of bookings, etc. In this case, Guests will respond unless there are unavoidable circumstances.

Refusal to Conclude Accommodation Agreements

Article 6

In any of the following cases, the Hotel may decline to enter into Accommodation Agreements.

- (1) The request for accommodation is not made in accordance with this Terms and Conditions.
- (2) The Hotel is fully booked and there are no rooms available.
- (3) The person intending to stay at the Hotel is deemed to have violated applicable laws, public order or public morals.
- (4) The person intending to stay at the Hotel is clearly infected with an infectious disease.
- (5) The person makes demands on the Hotel exceeding the reasonable extent.
- (6) Accommodation cannot be provided due to Acts of God, failure of facilities or other unavoidable circumstances.
- (7) Any of the following items apply to the person intending to stay at the Hotel.
 - ① Such person is a member of or in any way affiliated with a violent organization, an enterprise or organization affiliated with a violent organization, an organization that conducts radical action or other antisocial organization (hereinafter collectively referred to as a "Violent Organization").
 - ② Such person is a member of a company or other organization whose operations are controlled by a Violent Organization or affiliate thereof.
 - ③ Such person is a legal entity which has an officer (director, executive officer, or any other equivalent person), employee, related person, etc. related to a Violent Organization.
 - ④ Such person accepts the use of its name to a Violent Organization.
 - ⑤ Such person commits significant disturbance of other guests of the Hotel, by words or action.
 - ⑥ Such person makes demands by violence, or otherwise makes demands on the Hotel or its employees exceeding the reasonable extent.
- (8) The person intending to stay at the Hotel is a minor. However, the same will not apply if such person is 15 years of age or older (unless such person is a junior high school student) and is either accompanied by or has permission by a person with parental authority or a guardian according to the categories below.

Persons 18 years of age (except high school students and under)	Permission by a parental authority or guardian
Persons 15 to 17 years of age (except junior high school students and under)	Accompanied by a parental authority or guardian

The Guests' Rights of Cancellation

Article 7

1. Guests may cancel Accommodation Agreements at any time by notifying the Hotel.
2. If Guests cancel Accommodation Agreements, in whole or in part, for reasons due to Guests, (unless the Hotel requested a payment of an accommodation fee specifying a payment date as stipulated in Article 3 Paragraph 2 above, and the Guests cancelled Accommodation Agreements before such payment), Guests shall be liable for payment of a cancellation fee as specified in cancellation policy. However, in the event of a special agreement as described in Article 4 Paragraph 1 above, Guests shall be liable for payment of such cancellation fee. However, provided only if the Hotel notifies, when entering into a special agreement, Guests their duty to pay the cancellation fee.
3. If Guests do not arrive at the Hotel by 8:00 pm on the first day of reservation (or within two hours of the expected arrival time notified by Guests in advance) without notifying the Hotel, such Guests' reservation may be deemed to be cancelled.

The Hotels' Rights of Cancellation

Article 8

1. The Hotel may cancel Accommodation Agreements in the event of any of the following.
 - (1) The person intending to stay at the Hotel is deemed to violate or has violated applicable laws, public order or public morals during the stay.
 - (2) The person intending to stay at the Hotel is clearly infected with an infectious disease.
 - (3) The person makes demands exceeding the reasonable extent with respect to the stay.
 - (4) The Hotel is unable to provide accommodation due to Acts of God and other force majeure events.
 - (5) In the case of smoking in guest rooms, mischievous use of fire extinguishing equipment, or other actions prohibited by the Hotel's Terms of Use.
 - (6) Any of the following items apply to Guests.
 - ① Such Guests are members of or in any way affiliated with a Violent Organization.
 - ② Such Guests are members of a company or other organization whose operations are controlled by a Violent Organization or affiliate thereof.
 - ③ Such Guests are members of a legal entity which has an officer (director, executive officer, or any other equivalent person), employee, related person, etc. related to a Violent Organization.
 - ④ Such Guests accept the use of their names to a Violent Organization.
 - ⑤ Such Guests commit significant disturbance of other guests of the Hotel, by words or action.
 - ⑥ Such Guests make demands by violence or threat of violence against, or otherwise make demands on the Hotel or its employees exceeding the reasonable extent.
 - (7) Such Guests violate this Terms and Conditions, Terms of Use, etc.
2. If the Hotel cancels Accommodation Agreements as described in Paragraph 1 above, the Hotel shall not charge the Guest for any accommodation services not yet provided.

Registration of Stay

Article 9

1. Guests shall register the following information when checking in at the Hotel on the first day of their stay.
 - (1) Guests' name, age, sex, address and occupation
 - (2) If Guests are not Japanese citizens, their nationality, passport number, point and date of entry to Japan, and a copy of a passport.
 - (3) Expected date and time of departure
 - (4) Other items as specified by the Hotel
2. If Guests choose to pay the fees described in Article 13 below by means other than cash, such as accommodation certificates or credit cards, it shall be indicated at the time of registration described in Paragraph 1 above.

Time of Use of Guest Rooms

Article 1 0

1. The Guests are only able to use the allocated rooms within the time Hotel specifies, unless otherwise stipulated as an accommodation plan. In the case of a continuous stay of two or more days, Guests may use the rooms throughout the day on all days except the date of arrival and departure.
2. Notwithstanding Paragraph 1 above, the Hotel may permit the use of the rooms outside the hours described in Paragraph 1 above. In such cases, Guests will pay additional fees specified by the Hotel.

Compliance

Article 1 1

During their stay, Guests shall comply at all times with the Hotel's Terms of Use (including and not limited to guidance, warnings, information, etc.), as posted in the Hotel's premises.

Hours of Operation

Article 1 2

1. The hours of operation of main Hotel facilities will be shown in notice boards, and floor and facility guides posted in each room.
2. The hours listed in Paragraph 1 above are subject to change when necessary and under unavoidable circumstances. In this case, the Hotel will take appropriate measures to notify thereof.

Payment

Article 1 3

1. Breakdown and calculation of the accommodation fees, etc. payable by the Guests are provided in Table 1.
2. Guests will pay the accommodation fees, etc. as described in Paragraph 1 above in cash, or otherwise by accommodation certificates, credit cards, or other equivalent forms accepted by the Hotel, when checking in at the Hotel or when the Hotel charges the bill.
3. After the Hotel provides Guests with access to rooms, even if they choose not to stay in such rooms, the Hotel shall nonetheless charge the accommodation fee to Guests.

Responsibilities of the Hotel

Article 1 4

If the Hotel caused damage to Guests due to Accommodation Agreements, or performance or nonperformance thereof, the Hotel shall compensate Guests for such damage. However, the same will not apply if such damage is due to reasons for which the Hotel is not liable.

If the Hotel Fails to Provide the Promised Accommodation

Article 1 5

1. If the Hotel cannot provide Guests with the contracted rooms, the Hotel shall obtain their understanding and arrange other accommodation facilities to provide rooms as close as possible to the originally agreed conditions.
2. If the Hotel is unable to arrange the provision of alternative accommodations as described in Paragraph 1 above, the Hotel shall pay Guests compensation equivalent to the cancellation fee as damages. However, the same will not apply if Guests' damage is due to reasons which the Hotel is not liable.

Handling of Bailed Goods, etc.

Article 1 6

1. Generally, the Hotel will not take care of Guests' cash, valuables or other goods, but if Hotel takes care of such goods due to special occasions and such goods are damaged, except in the case of acts of God or force majeure, the Hotel shall compensate Guests for such damage. However, if Guests have not indicated the value of such goods when asked to do so by the Hotel, such compensation shall be limited to 150,000 yen.
2. In the event of damage to any cash, valuables or other goods brought into the Hotel by Guests which the Hotel did not receive, if such damage is due to reasons which the Hotel is liable, whether by intention or negligence, the Hotel shall compensate Guests for such damage. However, if Guests have not indicated the value of such goods when asked to do so by the Hotel, such compensation shall be limited to 150,000 yen.

Storage of Guests' Hand Luggage and Personal Belongings

Article 1 7

1. If the Guests' luggage arrives at the Hotel before Guests, only if the Hotel accepts such arrival in advance, the Hotel shall be responsible for storing such luggage, and the Hotel shall return it to Guests when they check in.
2. If Guests' hand luggage and personal belongings are found left at the Hotel after their check out, the Hotel, in principle, shall wait for inquiries from Guests and ask for instructions. If no instructions are given from Guests, the Hotel will handle it by Hotel's rules based on Lost Property Act or directions, instructions, etc. of the local police station. Furthermore, cash and valuables will be delivered to the nearest police station within 7 days (including the day on which they are found), and foods, drinks, or insanitary goods will be promptly handled by the Hotel's rules.
3. The Hotel's responsibility regarding Paragraph 1 is as described in Article 16 Paragraph 1 and responsibility regarding Paragraph 2 is as described in Article 16 Paragraph 2.

Responsibilities Regarding Parking

Article 1 8

When Guests use the Hotel's parking facilities, the Hotel is merely the lender of a parking space; the Hotel is not liable for the care of Guests' vehicle, whether vehicle's key is bailed to the Hotel or not. However, if Guest's vehicle is damaged while the Hotel is managing parking facilities, due to Hotel's intention or negligence, the Hotel shall be liable for compensation of such damages.

Responsibilities of the Guest

Article 1 9

In the event of damage to the Hotel due to Guests' intention or negligence, Guests shall compensate damages to the Hotel.

Severability

Article 2 0

1. If any provision of the Terms and Conditions, Terms of Use, etc. is found invalid under law, the validity of the remaining provisions will not be in any way affected.
2. If any provision of the Terms and Conditions, Terms of Use, etc. is found invalid or cancelled in relation to certain Guests, the validity of the provisions in relation to the remaining Guests will not be in any way affected.

Governing Law

Article 2 1

The validity, construction, and performance of the Terms and Conditions, Terms of Use, etc. will be governed in the laws of Japan.

Amendment of the Agreements

Article 2 2

If the Hotel deems necessary, the Hotel may amend this Terms and Conditions. If the Hotel decides to make such amendment, until the date 1 month prior to the effective date of such amendment, the Hotel will announce such amendment, amended Terms and Conditions, and its effective date on the homepage of UNO HOTEL ※Tentative (<http://www.unohotel.co.jp>)

Table 1 Breakdown of Accommodation Fees, etc. (Related to Article 2 Paragraph 1 and

Article 1 3 Paragraph 1

	Details	
Total Payable by Guests	Accommodation Fees	Basic accommodation fees (room fee(or room fee + breakfast fee))
	Additional Fees	Other Fees for the use of the Hotel
	Taxes	Consumption Tax Accommodation Tax Bathing Tax

(Notes)

1. The basic accommodation fees are as presented in the homepage of UNO HOTEL.
2. In the event of revision of the tax laws, the taxes charged shall reflect said revision.